

Dubuque Bank and Trust is a **FDIC** C FOUNT LENDER

## BUSINESS SERVICE AND SUPPORT – FOR YOUR DAILY BANKING NEEDS:

Available Monday-Friday, 8:00 a.m. – 7:00 p.m. Central Time Direct: 563.589.1953 or Toll-Free: 877.251.1953

Direct. 303.369.1933 01 1011-F1ee. 677.231.1933				
#1	#2	#3	#4	#5
<ul> <li>General Account Inquiry</li> <li>Online Banking Navigation</li> <li>Password Reset</li> <li>Account Fraud (ACH/Check)</li> <li>Debit Card Inquiry</li> <li>Bill Pay Inquiries</li> <li>eStatement</li> <li>Check Orders / Reorders</li> <li>Mobile Remote Deposit</li> <li>Address Changes</li> </ul>	<ul> <li>ACH Origination</li> <li>Wire Origination</li> <li>Temporary Limit Increases</li> <li>Positive Pay</li> <li>File Testing</li> <li>Payment Approval</li> <li>Token Assistance</li> </ul>	eDeposit (Remote Deposit)     Lockbox	Commercial Card Technology and Card Admin Support  EZBusiness Card Management Platform  Visa® Spend Clarity  Electronic Accounts Payable or Integrated Payables	Open New Accounts     Maintenance to Existing Account / Signer Updates

For more secure responses to your daily needs, you can also utilize our secure InBusiness or eZBusiness Online Banking messaging centers. Messages received before 1:00 p.m. local time will receive a response that same business day.

Available resources, tools, user guides, samples, templates, and how to send secure messages can be found in our Resource Center on our website: https://www.dubuquebank.com/resource-center