

Kinetic Credit Union

eDeposit Service Agreement

This eDeposit Service Agreement, ("Agreement") is the contract which covers your and our rights and responsibilities concerning the eDeposit services offered to you by Kinetic Credit Union. The words "we," "us," and "our" mean Kinetic Credit Union. The word "account" means any one or more deposit accounts you have with Kinetic Credit Union. The word "eDeposit" means the remote deposit capture services offered by Kinetic Credit Union. By using the eDeposit service or clicking the electronic signature "acceptance" below member and any joint owners or authorized users, jointly and severally, agree to the terms and conditions in this agreement, and any amendments.

The eDeposit services (Remote Deposit Capture and Mobile Deposit) are offered for the purpose of converting original checks to substitute checks; as such term is defined in the Check Clearing for the 21st Century Act and Federal Reserve Board Regulation CC ("Check 21"), for deposit with Kinetic Credit Union and for processing and presentment to a collecting or paying financial institution. The eDeposit services are subject to the following terms and conditions and to the instructions, rules and terms contained in the eDeposit Help File provided to you via a link within the service and incorporated by reference herein.

1. eDeposit Service

1. eDeposit Capture Process

Member will scan/capture checks or drafts ("items") with an image capture device ("Scanner") or compatible mobile device creating an electronic image and Member will transmit an electronic file of such electronic images that Kinetic Credit Union will deposit to Member's account. Kinetic Credit Union's processing agent shall perform an image quality assessment of scanned checks or items and shall convert items meeting Kinetic Credit Union's required standards into substitute checks to facilitate the deposit and collection of such items. Member agrees that the manner in which check items (e.g., substitute check, image exchange, ACH) are cleared or presented for payment shall be determined by Kinetic Credit Union, in its sole discretion. Kinetic Credit Union reserves the right to select the clearing agents through which Kinetic Credit Union clears items. Member agrees to be bound by any clearinghouse agreements, operating circulars and image exchange agreements to which Kinetic Credit Union is a party.

2. Funds Availability

Funds from deposited items will be available according to Kinetic Credit Union's Regulation CC funds availability disclosure, as amended from time to time, which can be obtained in any of our branches or online online at <https://www.kineticcu.com/membership-booklet#fad>. For purposes of determining the availability of funds, checks deposited via eDeposit session are considered received by Kinetic Credit Union when the eDeposit capture system expressly indicates that the checks were received by or delivered to Kinetic Credit Union. Member agrees that the scanning and transmitting of checks does not constitute receipt by Kinetic Credit Union. Checks scanned and transmitted via eDeposit will be considered received by Kinetic Credit Union on the day of receipt. For the purpose of establishing funds availability, the Member's deposits via any session are deemed to be received by Kinetic Credit Union at the time the system indicates a successful transaction is completed. Acknowledgment of receipt or delivery does not constitute an

acknowledgment by Kinetic Credit Union that the transmission of a check or items does not contain errors.

3. Deposit Acceptance

Member agrees that Kinetic Credit Union may at any time, in its sole discretion, refuse to accept deposits of Checks from Member via eDeposit session. In the event that eDeposit capture services are interrupted or are otherwise unavailable, Member may, at its option, deposit checks in-person at a Kinetic Credit Union branch or mail or other contractually acceptable method.

4. Unacceptable Deposits

Member agrees not to use this service to scan and deposit any unacceptable items including but not limited to the following:

1. Checks or items payable to any person or entity other than you
2. Post-dated checks
3. Checks or items containing an obvious alteration to any of the fields on the front of the check or item which you know or suspect, or should know or suspect to be fraudulent
4. Checks or items drawn or otherwise issued by you or any other party on any of your Kinetic Credit Union accounts
5. Checks or items not payable in United States currency
6. Items drawn on financial institutions located outside the United States
7. Items previously converted to a substitute check
8. Consumer loans, credit card, and mortgage payments
9. IRA and Share Certificate deposits
10. Travelers Checks
11. Savings Bonds
12. Checks that require authorization (i.e. COMCHEKS, Rapid Refunds)
13. State-issued registered warrants
14. Checks from another financial institution to a closed account
15. Any item that is stamped "non-negotiable", "void", or any other word or phrase indicating that the item is not valid

2. Member Account

1. Member Account

Member will designate a Kinetic Credit Union Savings or Checking account as the settlement account to be used for the purposes of settling, in aggregate, the financial transactions requested in connection with the eDeposit service. Kinetic Credit Union shall provide Member with details of the specific transactions, reported similarly as other transaction may be done, that were a result of access to the service. Member shall be responsible for auditing and balancing of any settlement account.

2. Responsibility for Scanning

Member is solely responsible for scanning deposit items, accessing the service from Kinetic Credit Union and for maintaining Member's scanning equipment or mobile device. Member will be responsible for the payment of all telecommunications expenses associated with the service. Kinetic Credit Union shall not be responsible for providing or servicing any equipment for Member.

3. Deposit and Endorsement Requirements

Member agrees that it will only use the eDeposit services to deposit checks drawn on financial institutions within the United States, excluding its territories. Member will deposit checks not falling within this requirement in person, or U.S. Mail accompanied by written instructions including but not limited to the account number for said deposit to be posted. Member agrees that each check it submits for deposit through the eDeposit service will meet the image quality standards established in American National Standard Institute's standard X9.37. Each image of each check shall be of such quality that the following information can clearly be read and understood by sight review of such image:

1. The amount of the check;
2. The payee of the check;
3. The signature of the drawer of the check;
4. The date of the check;
5. The check number;
6. The information identifying the drawer and the paying financial institution that is preprinted on the check, including the MICR line; and
7. All other information placed on the check prior to the time an image of the Check is captured; such as any required identification written on the front of the Check and any endorsements applied to the back of the Check.

A check payable to two payees must be endorsed by both payees. If the check is payable to Member **or** legal account owner, either the Member or legal account owner can endorse it. If the check is made payable to Member **and** legal account owner, both Member and legal account owner must endorse the check.

Endorsement must be made on the back of the check within 1 1/2 inches from the top edge. The endorsement must include Member signature and the words "For mobile deposit only, Kinetic Credit Union".

4. Check Retention and Destruction

Member agrees that all items belong to Member and not to Kinetic Credit Union and that those items shall be handled in accordance with this agreement and the Help File. After receipt by Kinetic Credit Union of any transmission by Member of imaged items for deposit to member's account, Kinetic Credit Union will acknowledge by electronic means its receipt of such electronic transmission. Member's electronic transmission is subject to proof and verification. Member shall retain the original of all imaged items that have been deposited via eDeposit for a reasonable period of time in order to verify settlement and credit or to balance periodic statements, but in no case beyond ninety (90) days from the date processed, and shall properly destroy and dispose of

such original checks after such time. During the period that the Member maintains the original checks, the Member understands and agrees that it must use a high degree of care to protect these original checks against security risks. These risks include, without limitation, (i) theft or reproduction of the original checks (including by employees) for purposes of presentment for deposit of these original checks (i.e., after the original checks have already been presented for deposit via the eDeposit Capture service) and (ii) unauthorized use of information derived from the original checks. When Member destroys, and disposes of, the original checks pursuant to the requirements of this Agreement, the Member understands and agrees that it must use a high degree of care when selection and implementing destruction and disposal procedures. Among other things, these procedures must be designed to ensure that the original checks are not accessed by unauthorized person during the destruction and disposal process and, once destroyed, the original checks are no longer readable or capable of being reconstructed (e.g., through the use of competent shredding equipment.)

5. Presentment Prohibitions

The Member shall not present, or attempt to present, or allow others, either directly or indirectly, to present, or attempt to present, for deposit by any means (i) any Substitute Check that has already been presented for deposit via eDeposit check capture service or (ii) any original check, the Substitute Check of which has already been presented for deposit via eDeposit. In the event that the Member, or any third party, presents, or attempts to present, a deposit in violation of this Subsection the member agrees to defend, indemnify, and hold Kinetic Credit Union and its agents harmless from and against all liability, damage and loss arising out of any claims, suits, or demands brought by third parties with respect to any such Substitute Check or original check. Member agrees that the aggregate amount of any items which are deposited more than once will be debited from Member's account, and to the extent funds in Member's account are insufficient to cover such amount, any balance shall be debited by Kinetic Credit Union from any other deposit accounts with Kinetic Credit Union in its sole discretion. Member further acknowledges that Member and not Kinetic Credit Union is responsible for the processing and handling of any original items which are imaged and deposited utilizing the service and Member assumes all liability to the drawer of any item imaged using the service or liability arising from Kinetic Credit Union's printing of any substitute check from those images.

6. Member's Representations and Warranties

Member's Representations and Warranties: Member represents and warrants:

1. that it will comply with all federal and state laws, and rules and regulations applicable to online transactions, including those of the National Automated Clearing House for ACH transactions;
2. that all checks scanned through image transport are made payable to member;
3. that all signatures on each check are authentic and authorized; and
4. that each check has not been altered. In the event Member breaches any of these representations or warranties, Member agrees to defend, indemnify and hold Kinetic Credit Union and its agents harmless from and against all liability, damages and loss arising out of any claims, suites or demands brought by third parties with respect to any such breach. Member further authorizes Kinetic Credit Union to charge its account

for the amount of any such demand, claim or suit that constitutes a breach of warranty claim under the provisions of the Uniform Commercial Code.

7. Financial Responsibility

Member is, and shall remain, solely and exclusively responsible for any and all financial risks, including, without limitation, insufficient funds, associated with accessing the service. Kinetic Credit Union shall not be liable in any manner for such risk unless Kinetic Credit Union fails to follow the procedures described in materials for use of the service. Member assumes exclusive responsibility for the consequences of any instructions it may give to Kinetic Credit Union, for Member's failure to supply accurate input information, including, without limitation, that contained in an application.

8. Account Reconciliation

Member will verify and reconcile any out-of-balance condition, and promptly notify Kinetic Credit Union of any errors within the time periods established in the Help File (exclusive of weekends and applicable holidays) after receipt of the applicable detail report from Kinetic Credit Union. If notified within such period, Kinetic Credit Union shall correct and resubmit all erroneous files, reports, and other data at Kinetic Credit Union's then standard charges, or at no charge, if the erroneous report or other data directly resulted from Kinetic Credit Union's error. Upon request, Member agrees to provide copies of imaged documents (or original documents, if available) to facilitate investigations related to unusual transactions or poor quality transmission, or to resolve disputes.

9. Email Address

Member agrees to notify Kinetic Credit Union immediately of any change of email address, as this is the email address where notifications of receipt of remote deposit items are sent.

3. Kinetic Credit Union's Obligations

1. Financial Data

Kinetic Credit Union agrees to transmit all the financial data under its control required to utilize the service selected by Member and to act on appropriate instructions received from Member in connection with such service. Kinetic Credit Union shall exercise due care in seeking both to preserve that confidentiality of the user number, password, test key, or other code or identifier and to prevent the use of the service by unauthorized persons (and in this connection it is understood and agreed that implementation by Kinetic Credit Union of its normal procedures for maintaining the confidentiality of information relating to its members, and where practicable the obtaining by Kinetic Credit Union from any third parties engaged in the installation, maintenance and operation of the system of similar undertakings, shall constitute fulfillment of its obligation so to exercise due care) but shall not otherwise be under any liability or have any responsibility of any kind for any loss incurred or damage suffered by Member by reason or in consequence of any unauthorized person gaining access to or otherwise making use of the service. Member assumes full responsibility for the consequences of any misuse or unauthorized use of or access to the

service or disclosure of any confidential information or instructions of Member by Member's employees, agents or other third parties.

2. Services Availability

Member understands that service availability is at all times conditioned upon the corresponding operation and availability of those computer services and systems used in communicating member's instructions and requests to Kinetic Credit Union and Kinetic Credit Union's response. Kinetic Credit Union shall not be liable or have any responsibility of any kind for any loss or damage thereby incurred or suffered by Member in the event of any failure or interruption of such services or any part thereof, resulting from the act or omission of any third party, or from any other cause not reasonably within the control of Kinetic Credit Union.

3. Exception Items

When Kinetic Credit Union reviews and processes Member's electronic file, Kinetic Credit Union may reject any electronic image that Kinetic Credit Union, in its sole discretion, determines to be ineligible for the service ("Exception Item") including, without limitation, electronic images of items drawn on banks located outside the United States, items drawn on U.S. Banks in Foreign currency, electronic images that are illegible (due to poor image quality or otherwise), electronic images of items previously processed, electronic images previously converted to substitute checks, and electronic images with unreasonable MICR information. Kinetic Credit Union will notify member of any Exception Items. Member agrees that if it wishes to attempt to deposit any Exception Item to any of Member's account with Kinetic Credit Union, member shall only do so by depositing the original item on which the Exception Item is based. Member acknowledges and agrees that even if Kinetic Credit Union does not initially identify an electronic image as an Exception Item, the substitute check created by Kinetic Credit Union there from may nevertheless be returned to Kinetic Credit Union because, among other reasons, the electronic image is deemed illegible by a paying bank. Kinetic Credit Union's failure to identify an Exception Item shall not preclude or limit the obligation of Member to Kinetic Credit Union.

4. Reports

Kinetic Credit Union shall provide Member with daily reports and transaction history via the Internet and Online Banking services detailing items processed, return items, and deposit adjustments.

5. Retention of Check Images

Kinetic Credit Union will retain any substitute checks it generates for seven (7) years.

4. Service Fees

Currently there is no monthly fee for the eDeposit service. Member agrees to pay all fees and charges for deposit services as set forth on the Rate and Fee Schedule. All Service Fees are subject to change by Kinetic Credit Union upon thirty (30) days written notice to Member.

5. Warranties; Disclaimer of Warranties

1. Service Warranty

Member performs the function of converting an original check to a substitute check. Therefore, Member understands and agrees that it is responsible, to the extent permitted by law, for all warranties and indemnifications set forth in Check 21 applying to any Reconverting Kinetic Credit Union and truncating Kinetic Credit Union, as such terms are defined by Check 21, including, without limitation, the obligation to only convert an original check that allows for the creation of a substitute check that clearly and accurately represents the information on the front and back of the original check. Kinetic Credit Union and its agents may, but shall have no obligation, to screen items or Substitute Checks for legal compliance. The Member agrees to defend, indemnify, and hold Kinetic Credit Union and its agents harmless from and against all liability, damage and loss arising out of any claims, suites, or demands brought by third parties with respect to any such substitute checks.

2. Disclaimer of Liability

MEMBER ACKNOWLEDGES THAT THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. KINETIC CREDIT UNION IS NOT RESPONSIBLE FOR ANY ERRORS OR OMISSIONS IN OR TO ANY INFORMATION RESULTING FROM MEMBER'S USE OF THE SERVICE. KINETIC CREDIT UNION MAKES NO AND EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED REGARDING THE SERVICE INCLUDING THE WARRANTY OF TITLE AND THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, KINETIC CREDIT UNION DISCLAIMS ANY WARRANTIES REGARDING THE OPERATION, PERFORMANCE OR FUNCTIONALITY OF THE SERVICE (INCLUDING, WITHOUT LIMITATION, THAT THE SERVICE WILL OPERATE WITHOUT INTERRUPTION OR BE ERROR FREE). MEMBER FURTHER ACKNOWLEDGES THAT THERE ARE CERTAIN SECURITY, CORRUPTION, TRANSMISSION ERROR AND ACCESS AVAILABILITY RISKS ASSOCIATED WITH USING OPEN NETWORKS SUCH AS THE INTERNET AND/OR TELECOMMUNICATION LINES OR CIRCUITS. MEMBER HEREBY ASSUMES ALL RISKS RELATING TO THE FOREGOING.

6. Kinetic Credit Union's Liabilities

1. Direct Damages

KINETIC CREDIT UNION'S LIABILITY SHALL BE LIMITED TO DIRECT DAMAGES SUSTAINED BY MEMBER AND ONLY TO THE EXTENT SUCH DAMAGES ARE A DIRECT RESULT OF KINETIC CREDIT UNION'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT; PROVIDED THAT THE MAXIMUM AGGREGATE LIABILITY OF KINETIC CREDIT UNION RESULTING FROM ANY SUCH CLAIMS SHALL NOT EXCEED THE TOTAL FEES PAID BY MEMBER FOR THE SERVICE RESULTING IN SUCH LIABILITY IN THE SIX MONTH PERIOD PRECEDING THE DATE THE CLAIM ACCRUED. IN NO EVENT SHALL KINETIC CREDIT UNION BE LIABLE FOR SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL LOSS OR DAMAGE OF ANY KIND INCLUDING LOST PROFITS WHETHER OR NOT KINETIC CREDIT UNION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE. KINETIC CREDIT UNION LICENSORS OR SUPPLIERS WILL NOT BE SUBJECT TO ANY LIABILITY TO MEMBER IN CONNECTION WITH ANY MATTER.

2. Member's Duty to Report Errors

Member shall notify Kinetic Credit Union of any errors, omissions, or interruptions in, or delay or unavailability of, the Services as promptly as practicable, and in any event within one business day after the earliest of discovery thereof, or the date discovery should have occurred through the exercise of reasonable care, and, in the case of any error, within fourteen (14) days of the date of the earliest notice to Member which reflects the error. Failure of Member to notify Kinetic Credit Union of any error, omission, or other discrepancy within seven (7) days from the date of a loss shall relieve Kinetic Credit Union of any liability for such error, omission, or discrepancy.

3. Kinetic Credit Union's Performance

Member acknowledges and agrees that Kinetic Credit Union shall not be liable for any damages or loss of any kind resulting from any unintentional error or omission by Kinetic Credit Union in performing the Services, in accordance with or unintentional deviation from the terms and conditions of this agreement, including exhibits or addenda. Member acknowledges that Kinetic Credit Union's systems and procedures established for providing the Services are commercially reasonable. Member shall defend, indemnify, and hold Kinetic Credit Union harmless from and against all liability, damage, and loss arising out of any claims, suites, or demands brought by third parties with respect to the Services.

4. Limitation

Kinetic Credit Union shall have no liability to Member, or any other person or entity for any loss, damage, cost, or expense arising out of this Agreement or the Services regardless of the form in which asserted, whether in contract, tort (including negligence), warranty, or any other legal or equitable grounds, and regardless of whether the remedies available fail of their essential purpose, except as provided by applicable law for any error or delay in performing the Services provided for in this Agreement, and shall have no liability for not effecting and Entry, if:

1. Kinetic Credit Union receives actual notice or has reason to believe that Member has filed or commenced a petition or proceeding for relief under any bankruptcy or similar law;
2. The ownership of funds involving an Entry or the Authorized Representative's authority to transmit an Entry is in question;
3. Kinetic Credit Union suspects a breach of the Security procedures;
4. Kinetic Credit Unions suspects that the Member account has been used for illegal or fraudulent purposes; or
5. Kinetic Credit Union reasonably believes that an Entry is prohibited by federal law or regulation, or otherwise so provided in the Agreement.

Kinetic Credit Union will not be liable if member fails to report timely any error or discrepancy reflected in a statement prepared by Kinetic Credit Union, or if member fails to report a breach of a security procedure. If Kinetic Credit Union fails to perform under this agreement in accordance with the standards set herein, Kinetic Credit Union's liability for damages, losses, and other compensation owing to Member shall be limited to the total fees paid by Member to Kinetic Credit Union for Kinetic Credit Union's failure to perform resulting in such liability in the two (2) month period preceding the date the claim accrued. Kinetic Credit Union shall not be liable for

any loss, damage, liability, or claim arising directly or indirectly from any error, delay, or failure to perform hereunder which is caused by earthquakes, fires, natural disasters, civil or foreign disturbances, power outages, acts of government, labor disputes, failures in either communications or computer networks, legal constraints, or any other event beyond its control. In no event will Kinetic Credit Union be liable for any indirect, consequential, punitive, or special damages. Kinetic Credit Union will also be excused from failing to transmit or delay in transmitting an entry if such transmittal would result in it exceeding any limitation imposed on it by any governmental or regulatory body.

7. Force Majeure (Act of God)

Kinetic Credit Union shall not be responsible for liability, loss, or damage of any kind resulting from any delay in the performance of or failure to perform its responsibilities hereunder due to cause beyond Kinetic Credit Union's reasonable control.

8. Change in Terms

Kinetic Credit Union reserves the right to change the terms and conditions of this Service or terminate this agreement without notice at any time.

9. Indemnification

Member agrees to indemnify, defend and hold harmless Kinetic Credit Union and its directors, officers, employees and agents (the "Indemnified Parties") from and against any and all losses, cost, expenses, fees (including, but not limited to, reasonable attorney fees and disbursements). Claims, damages, liabilities and causes of actions of third parties resulting or arising from: (a) Member's failure to abide by or perform any obligation imposed upon Member under this Agreement, (b) the willful misconduct, fraud, criminal activity, intentional tort or negligence of Member or any of its representatives involving use of the service; (c) the actions, omissions or commissions of Member, its employees, consultants and/or agents relating to the service; and (d) any transmission or instruction, whether or not authorized, acted upon by Kinetic Credit Union in good faith. Member shall be provided with prompt notice of any claims and given full authority and assistance (at Member's expense) for the defense of any such claims; provided that Kinetic Credit Union may participate in such defense and settlement with counsel of Kinetic Credit Union's own choosing at Kinetic Credit Union's own expense; provided, further, however, Member shall have no authority to settle any claim against any Indemnified Party without the prior written consent of such Indemnified Party (which consent shall not be unreasonably withheld).

10. Modification of Services

Kinetic Credit Union reserves the right to modify the eDeposit services from time to time without making prior notice to Member, provided, however, that Kinetic Credit Union will give Member at least thirty (30)

days notice prior to making any modifications to the eDeposit services that would materially alter their functionality.

11. Notices

Except as otherwise expressly provided herein, Kinetic Credit Union shall not be required to act upon any notice or instruction received from Member or any other person, or to provide any notice or advice to Member or any other person with respect to any matter.

12. Enforcement

You agree to be liable to Kinetic Credit Union for any liability, loss, or expense as provided in this agreement that Kinetic Credit Union incurs as a result of any dispute involving your accounts or services. You authorize Kinetic Credit Union to deduct any such liability, loss, or expense from your account without prior notice to you. This agreement shall be governed by and construed under the laws of the State of Georgia as applied to contracts entered into solely between residents of, and to be performed entirely in, such state. In the event either party brings a legal action to enforce the agreement or collect any overdrawn funds on accounts accessed under this agreement, the prevailing party shall be entitled, subject to Georgia law, to payment by the other party of its reasonable attorney's fees and costs, including fees on any appeal, bankruptcy proceedings, and any post-judgment collection actions, if applicable. Should any one or more provisions of this Agreement be determined illegal or unenforceable in any relevant jurisdiction, then such provision may be modified by the proper court, if possible, but only to the extent necessary to make the provision enforceable and such modification shall not affect any other provision of the agreement.

13. Financial Information

Kinetic Credit Union may from time to time request information from Member in order to evaluate a continuation of service to be provided by Kinetic Credit Union under this agreement. Member agrees to provide the requested financial information immediately upon request by Kinetic Credit Union, in the form required by Kinetic Credit Union. Member authorizes Kinetic Credit Union to investigate or reinvestigate at any time any information provided by the Member in connection with this agreement or service and to request reports from credit bureaus and reporting agencies for such purpose. Upon request by Kinetic Credit Union, Member hereby authorized Kinetic Credit Union, if Member is a business entity with premises open to the public, to enter Member's business premises for the purpose of ensuring that Member is in compliance with this agreement. If Member refuses to provide the requested financial information, or if Kinetic Credit Union concludes, in its sole discretion, that the credit risk of Member is unacceptable, or if Member refuses to give the Credit Union access to Member's business premises, Kinetic Credit Union may terminate service according to the provisions hereof.