Platinum Visa® protection benefits
The following benefits come automatically with Platinum Visa cards from Verity Credit Union.

Rely on emergency roadside assistance
As a Visa Platinum cardholder, you have access to Roadside Dispatch®, a pay-per-use roadside assistance program. Simply call (800) 847-2869 24 hours a day, 7 days a week. Roadside Dispatch will ask you where you are, what the problem is and will remain on the phone while arranging a dispatch to a reliable tow operator or locksmith. You pay a set fee per service call. No membership is required and you don’t need to pre-enroll. No annual dues. No limit on usage. To learn more about this benefit, call (800) 847-2869.¹

Count on built-in accident insurance coverage while traveling
When you use your covered Platinum Visa from Verity Credit Union to purchase tickets for traveling, you are automatically covered for accidental personal injury while traveling. This valuable security and peace of mind also extends to family members traveling with you, providing automatic accidental death and dismemberment. Plus, get financial reimbursements if your baggage is delayed or lost during travel. Maximum benefit amount of $250,000.

Easy claim process
If you need to file a claim, contact the Claims Administrator at (844) 245-2503 to start the process and receive the proper forms.²

¹ Customers must pay service provider for mileage over five miles. A secondary unit being towed behind is not included but can be accommodated for an additional fee. Standard Winching applies within 100 feet of paved or county maintained road only. Additional fees may apply for winching services under certain circumstances.

Additional Terms: Service providers supplying emergency roadside assistance and towing are independent contractors and are solely liable for their services. Neither Visa nor Verity Credit Union shall have any responsibility or liability in connection with the rendering of the service. Emergency roadside assistance and towing may not be available in areas not regularly traveled, nor in other “off road” areas not accessible by ordinary towing vehicles. Weather conditions, time of day, and availability of service may affect assistance responses. Expectations for dispatch are set with the customer on every call, and an expected estimated time of arrival is provided to the customer regardless of their location; however, neither Visa nor Verity Credit Union provides any assurances as to the ability of the Service Provider to meet such estimates. You are responsible for any roadside assistance or towing charges incurred by facilities responding to your request even if you are not with your vehicle or your vehicle is gone upon their arrival. 24-hour roadside assistance services provided by: Cross Country Motor Club, Inc. d/b/a Agero, a Massachusetts corporation, and Cross Country Motor Club of California, Inc. a California corporation. Current fee for a standard service call is $69.95. Service call fees are subject to change at any time; however, callers will be notified prior to any service dispatch. This program may be discontinued at any time without prior notice. Program void where prohibited.

² Certain terms, conditions and exclusions apply. In order for coverage to apply, you must use your covered Platinum Visa from Verity Credit Union card to secure transactions. Please refer to your Worldwide Automatic Travel Accident & Baggage Delay Insurance description of coverage for further details.